Social story / Terminal 1 International - Departures

We are going on a plane



Part 1

Going through Perth Airport



I am going on a plane. There will be lots of new things to experience along the way.





We are flying out from a Perth Airport Terminal.





I will be flying with my 'grownup'. This might be someone in my family, a carer, or another adult.





My grown-up can help me pack. There are some things we cannot pack in our bags. This is the law.





There are 2 types of bags for travelling. I can take a small bag like a backpack onto the plane with me. This is called 'hand luggage'.





I can also take a larger bag called a suitcase. This will be for things that we need when we get to our destination.





If I have a sunflower lanyard or bracelet, I can wear this on the day I travel. I can order one if I have time before the trip.





If I need any help at the airport, I can look for staff wearing their white 'I support the sunflower' badges. They'll be looking out for me too!





On the day of our flight we might drive, take a bus, train or taxi to get to the airport.





Before we get on the plane we have to go through different parts of the airport.



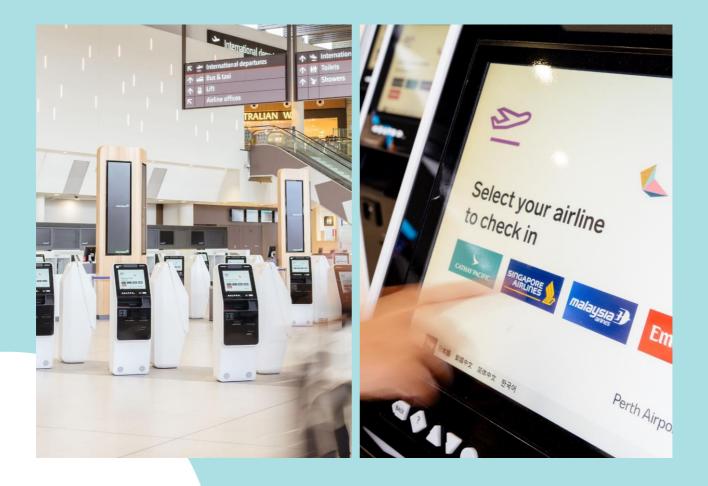


First we will go to 'check-in'. This is where we tell the airline we are here. We might have to wait in a line.





Some airlines have digital 'check-in' instead. We will get a boarding pass. This tells us where we need to go and what our seats are on the plane.





A grown-up will put a tag on our suitcases and they will go on a conveyer belt. We will pick them up again when we land at our destination.





We will need to show staff our passports in the Airport. My grown-up will take care of these, so they don't get lost.





The staff will check our faces match our pictures inside the passports. It is their job to check this.





We will put our hand-luggage and anything else we are carrying, like our phones and headphones, through a security machine to be scanned.





I will pick my things back up after it is scanned. I might need to wait until it is my turn.





I can bring my empty water bottle and can fill it up after security at the water fountains.





I will walk through a body scanner and stand still in the middle for a few seconds. I might be a bit scared but I can watch others go first so I know what to do.





Sometimes security staff need to check the body scan results. This means that they might need to pat down my arms or legs. If this happens my grown-up can stay with me and help explain.





After we go through security we will wait for a while until it is time to board our plane. I can go to the toilet before it is time to go on the plane if I need to.





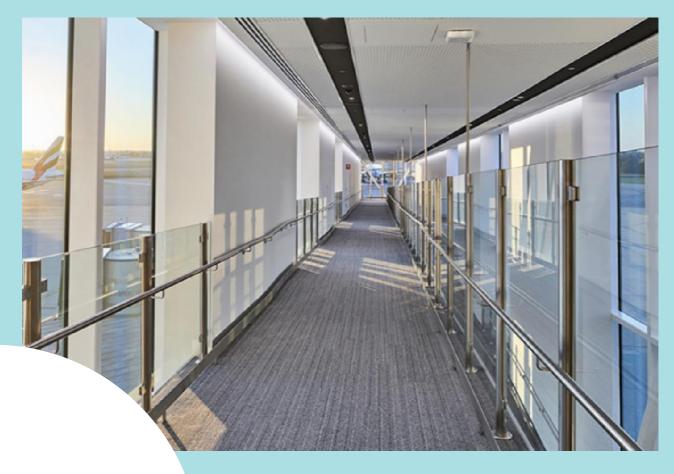
When the plane is ready the airline will call us to 'board'.





We will walk through a tunnel, onto the plane.

There might be lots of people in the tunnel and the plane will wait for everyone to get on.





Part 2

On the plane



Once we get on, we will find our seats. We must sit in the seat number on our ticket.





My hand-luggage bag goes in the storage area above us or under the seat in front of me.



I can put some small things like a book or my tablet in the seat pocket in front of me. Technology needs to be on 'airplane mode' while we are flying.





We should keep our seatbelts on whenever we are sitting down.





When everyone is on, the plane will take off. This might be noisy. I can wear headphones so that I don't hear the noise so loudly.





My ears might feel funny for a while when the plane goes high in the air. Sucking or chewing something can help my ears to hurt less.





They might give us food and drinks on the plane. We might like them, but we might not. That's okay, we don't have to have them.





In our seats we can read books, play games, watch movies or sleep to pass the time.





I might need to go to the toilet during the flight. If the seatbelt light is off, I can walk to the bathroom with a grown-up. I might have to wait my turn.





When the seatbelt light is on, it means we all have to wear our seatbelts. Sometimes the plane moves around and feels like bumps. This is called turbulence and is normal.





When it is time to land, the plane will slowly start to fly towards the ground. My ears might feel funny again, but it will only be for a short time.





The plane will land with a bump and feel like it is going really fast on the ground. I might feel a little scared but I can remember that the pilot lands planes all the time.





We will be at another airport when we land. My grown up will help me with packing up and getting off the plane. We might walk down stairs or another tunnel.





Grown ups

Packing

Check with your airline on packing allowances, and airport security guide on what can come through security screening points <u>Perth Airport - Passengers</u> <u>Prohibited items & dangerous goods.</u> The <u>Can I pack that? app</u> can also help you determine what you can and can't pack.

Sunflower program

Apply for Hidden disability program sunflower lanyards on the Perth Airport website: <u>Hidden Disabilities (perthairport.com.au)</u>

Security screening

Alternative screening processes may be used if you have a mobility aid, medical device or medical equipment. Visit Perth Airport Website for more information or contact Perth Airport Customer Service <u>Travelers with specific</u> <u>needs (perthairport.com.au)</u>



Thank you to the Autism Association of Western Australia for assisting with the creation of this resource. <u>autism.org.au</u>

For more information about travelling from Perth Airport visit our website:

perthairport.com.au/ passenger-guide

